



November 12, 2014

Item No. 4

AUTHORIZATION TO ENTER INTO CONTRACTS WITH BEACON THERAPEUTIC DIAGNOSTIC & TREATMENT CENTER, CATHOLIC CHARITIES OF THE ARCHDIOCESE OF CHICAGO, CENTERS FOR NEW HORIZONS, INC., EMPLOYMENT & EMPLOYER SERVICES, INC., HEARTLAND HUMAN CARE SERVICES, INC., HOLSTEN HUMAN CAPITAL DEVELOPMENT, METROPOLITAN FAMILY SERVICES, NEAR WEST SIDE COMMUNITY DEVELOPMENT CORPORATION AND UHLICH CHILDREN'S ADVANTAGE NETWORK AS FAMILYWORKS SERVICE PROVIDERS FOR CHA FAMILIES

To the Honorable Board of Commissioners:

RECOMMENDATION

It is recommended that the Board of Commissioners authorize the Chief Executive Officer ("CEO") or his designee to enter into contracts with: 1) Beacon Therapeutic Diagnostic & Treatment Center ("Beacon") in an amount not-to-exceed \$1,730,483, 2) Catholic Charities of the Archdiocese of Chicago ("Catholic Charities") in an amount not-to-exceed \$2,289,963, 3) Centers for New Horizons, Inc., ("CNH") in an amount not-to-exceed \$2,278,810, 4) Employment & Employer Services, Inc., ("EES") in an amount not-to-exceed \$3,680,297, 5) Heartland Human Care Services, Inc., ("HHCS") in an amount not-to-exceed \$2,986,989, 6) Holsten Human Capital Development ("HHCD") in an amount not-to-exceed \$1,039,034, 7) Metropolitan Family Services ("MFS") in an amount not-to-exceed \$2,388,476, 8) Near West Side Community Development Corporation ("NWS") in an amount not-to-exceed \$1,239,777 and 9) Uhlich Children's Advantage Network ("UCAN") in an amount not-to-exceed \$1,866,171, for an aggregate not-to-exceed amount of \$19,500,000, as FamilyWorks service providers for the period of December 1, 2014 through December 31, 2015, with four (4) additional one-year options pursuant to future Board authorization.

The Deputy Chief Housing Officer of Resident Services, the Office of the General Counsel and the Department of Procurement and Contracts have completed all necessary due diligence to support the submission of this initiative and recommend the approval of this item accordingly.

CORPORATE GOAL

The FamilyWorks program supports CHA's corporate goal of empowering individuals for success in the global economy while providing targeted services to residents at critical milestones in their lives.

FUNDING: CHA General Fund and Hope VI Funding

CONTRACT SUMMARY

Beacon Therapeutic
1912 West 103rd Street
Chicago, IL 60643

Centers for New Horizons
4150 S. King Drive
Chicago, IL 60653

Catholic Charities of Chicago
721 North LaSalle Street
Chicago, IL 60654

Employment & Employer Services, Inc.
208 S. LaSalle, Suite 1628
Chicago, IL 60604

Heartland Human Care Services
208 S. LaSalle, Suite 1818
Chicago, IL 60604

Holsten Human Capital Development
1333 N. Kingsbury, Suite 305
Chicago, IL 60616

Metropolitan Family Services
1 N. Dearborn
Chicago, IL 60601

Near West Side CDC
216 S. Hoyne
Chicago, IL 60612

Uhlich Children's Advantage Network
3737 N. Mozart
Chicago, IL 60618

Solicitation Number: 14-01374

Contract Type: Professional Services

Base Aggregate Contract Amount: \$19,500,000

Base Contract Period: 13 months

Option Period: Three (4) One-Year Options

Publication(s): Chicago Sun Times, Chicago Defender, Extra, BuySpeed, CHA website

No. of Vendors Solicited: 248

Number of Pick-Ups: 76

Solicitation Release Date: 7/11/2014

Dates Advertised: 7/11, 16, 2014

Addendum: 3 Issued

Pre-Bid/Proposal Date: N/A

Solicitation Due Date: 8/18/2014

Notification to Assist Agencies: 71

Section 3 Business Concerns: 174

Respondents: 14

COMPLIANCE INFORMATION

Vendor	M/W/DBE Participation	Section 3 Hiring	Section 3 Contracting
Beacon Therapeutic	10.53 (Direct) <i>Partial Waiver Approved</i>	7 New Hires	10.53% (Direct)
Catholic Charities of Chicago	73.11% (Direct & Indirect)	11 New Hires	3.06% (Direct)
Centers for New Horizons	4.21% (Indirect) <i>Partial Waiver Approved</i>	Vendor does not have a need to hire	100% (Self-performing prime)
Employment & Employer Services	8.29% (Direct & Indirect) <i>Partial Waiver Approved</i>	2 New Hires	3% (Direct)
Heartland Human Care Services	13.5% (Direct & Indirect) <i>Partial Waiver Approved</i>	4 New Hires	3% (Direct)
Holsten Real Estate Development Corp	17.52% (Direct & Indirect) Partial Waiver Approved	3 New Hires	3% (Direct)
Metropolitan Family Services	20% (Indirect)	Vendor does not have a need to hire	Other Economic Opportunities: Mentorship & Internship Programs
Near West Side CDC	3.63% (Direct) Partial Waiver Approved	Vendor does not have a need to hire	3.63% (Direct)
Uhlich Children's Advantage Network	21.54% (Indirect)	Vendor does not have a need to hire	4.98% (Direct)

GENERAL BACKGROUND

Resident Services provides case management, workforce development, housing support, health and wellness, education, asset building and other supportive services to CHA residents through a variety of contracts and partnerships. Programs are specifically designed and targeted toward youth, adult and senior populations. In 2015, the FamilyWorks service providers will continue providing targeted services to address individual resident needs. Each provider is assigned to a pre-defined regional area or development. The nine (9) recommended vendors were procured through a competitive procurement.

FamilyWorks utilizes a targeted services model focused on outreach to families who have the greatest need for services, including adults who are unemployed and families who retain their Right of Return pursuant to CHA's Relocation Rights Contract. FamilyWorks also outreaches to promote specific initiatives and provide resources to CHA youth and seniors. All other residents are able to access services by contacting their assigned service provider to request the specific assistance needed. FamilyWorks services focus on addressing Resident Services' four primary goals: (1) Increasing Earning Power (e.g. workforce development), (2) Developing Academic Achievement (referral to and development of educational programs and supports for youth and adults), (3) Increasing Stability and Quality of Life (e.g. clinical and wellness, lease compliance, senior services, outreach and engagement of 10/1/99 families with a Right of Return), and (4) Increasing Economic Independence (homeownership, transition services).

Services for residents have continued to evolve over the years. The targeted service model offered through the FamilyWorks program allows providers to better tailor services to residents based on their individual needs without sacrificing available resources for families. Services will continue to be available to all families, including, but not limited to:

- Housing stability services for those with lease compliance issues
- Financial management programming
- Education and literacy services, including referral to City Colleges and adult basic education resources
- Workforce services, including Job Readiness Training, connections to training programs, and job placement and retention services
- Mental health and well-being services
- Referrals to other youth, adult and senior services

In 2015, more than 10,000 families will have access to the FamilyWorks program, including a new component of having resource staff available HCV satellite offices.

The Board action recommended in this item complies in all material respects with all applicable Chicago Housing Authority board policies and all applicable federal (HUD) procurement laws.

The Deputy Chief Housing Officer of Resident Services concurs with the recommendation to enter into contracts with Beacon, Catholic Charities, CNH, EES, HHCS, HHCD, MFS, NWS and UCAN as FamilyWorks service providers for CHA families.

The CEO/President recommends the approval to enter into contracts with: 1) Beacon in an amount not-to-exceed \$1,730,483, 2) Catholic Charities in an amount not-to-exceed \$2,289,963, 3) CNH in an amount not-to-exceed \$2,278,810, 4) EES in an amount not-to-exceed \$3,680,297, 5) HHCS in an amount not-to-exceed \$2,986,989, 6) HHCD in an amount not-to-exceed \$1,039,034, 7) MFS in an amount not-to-exceed \$2,388,476, 8) NWS in an amount not-to-exceed \$1,239,777 and 9) UCAN in an amount not-to-exceed \$1,866,171, for an aggregate not-to-exceed amount of \$19,500,000, as FamilyWorks service providers for CHA residents for the period of December 1, 2014 through December 31, 2015, with four (4) additional one-year options pending future Board authorization.

RESOLUTION NO. 2014-CHA-110

WHEREAS, the Board of Commissioners has reviewed the Board Letter dated November 12, 2014 entitled "AUTHORIZATION TO ENTER INTO CONTRACTS WITH BEACON THERAPEUTIC, CATHOLIC CHARITIES OF CHICAGO, CENTERS FOR NEW HORIZONS, EMPLOYMENT & EMPLOYER SERVICES, HEARTLAND HUMAN CARE SERVICES, HOLSTEN HUMAN CAPITAL DEVELOPMENT, METROPOLITAN FAMILY SERVICES, NEAR WEST SIDE COMMUNITY DEVELOPMENT CORPORATION AND UHLICH CHILDREN'S ADVANTAGE NETWORK AS FAMILYWORKS SERVICE PROVIDERS FOR CHA FAMILIES";

THEREFORE, BE IT RESOLVED BY THE CHICAGO HOUSING AUTHORITY

THAT the Board of Commissioners authorizes the Chief Executive Officer or his designee to enter into contracts with: 1) Beacon Therapeutic Diagnostic & Treatment Center in an amount not-to-exceed \$1,730,483, 2) Catholic Charities of the Archdiocese of Chicago in an amount not-to-exceed \$2,289,963, 3) Centers for New Horizons, Inc. in an amount not-to-exceed \$2,278,810, 4) Employment & Employer Services, Inc. in an amount not-to-exceed \$3,680,297, 5) Heartland Human Care Services, Inc. in an amount not-to-exceed \$2,986,989, 6) Holsten Human Capital Development in an amount not-to-exceed \$1,039,034, 7) Metropolitan Family Services in an amount not-to-exceed \$2,388,476, 8) Near West Side Community Development Corporation in an amount not-to-exceed \$1,239,777 and 9) Uhlich Children's Advantage Network in an amount not-to-exceed \$1,866,171, for an aggregate not-to-exceed amount of \$19,500,000, as FamilyWorks service providers for CHA residents for the period of December 1, 2014 through December 31, 2015, with four (4) additional one-year options pursuant to future Board authorization.

This award is subject to the Contractor's compliance with the CHA's MBE/WBE/DBE, Section 3 and insurance requirements.



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